



## NEWS RELEASE

### **TOWN OF HERNDON LAUNCHES IMPROVED “ON THE GO” APP FOR SMARTPHONES**

Herndon, VA (June 27, 2018) – A new and improved version of “ON the GO,” the official platform for Town of Herndon citizens to access their government in a single location from their mobile devices, is now available for free download from iTunes and Google Play.

With this tool, citizens can submit, track and view nearby service requests through their smartphones. On the backend, town staff redirects and responds to submitted requests through a customized workflow management system. The town also uses the backend system to provide residents real-time status updates and comments on requests as they are submitted. The updated app is faster and more intuitive for both end-users and staff.

Citizens can also use the in-app widgets to find information about town events, town news, police news, town meetings, employment opportunities and more. Widgets also connect app users to DineONHerndon.com, the town’s restaurant website, and the town’s Facebook page.

“ON the Go” is downloadable for free through iTunes and Google Play. The app is powered by SeeClickFix.

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